

# SecurLOCK Equip - Mobile App Procedure

Googleplay

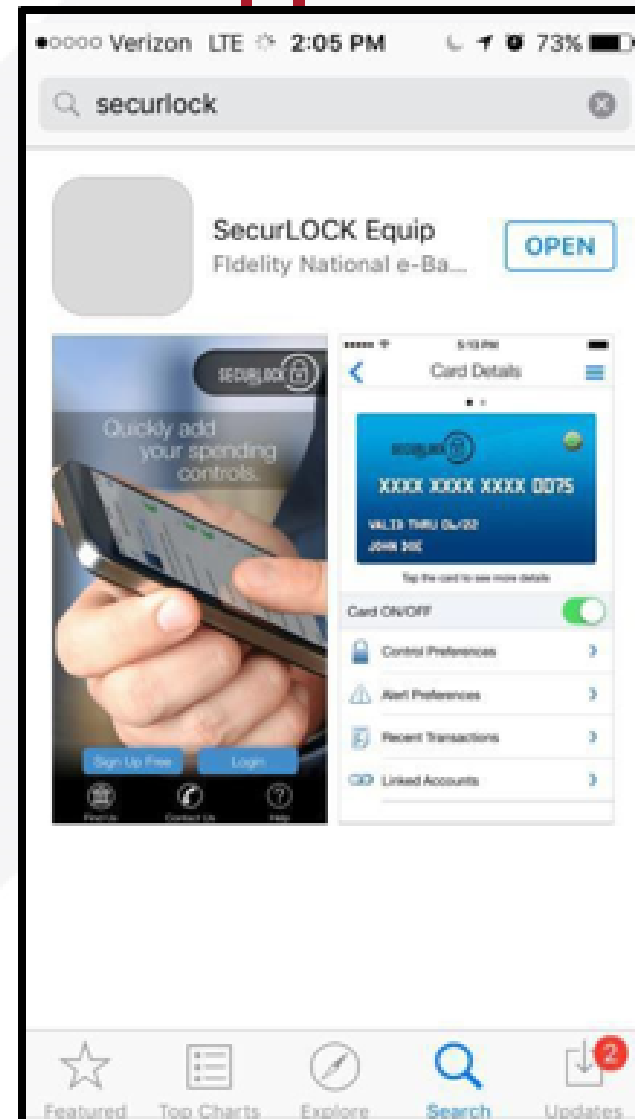


AppStore

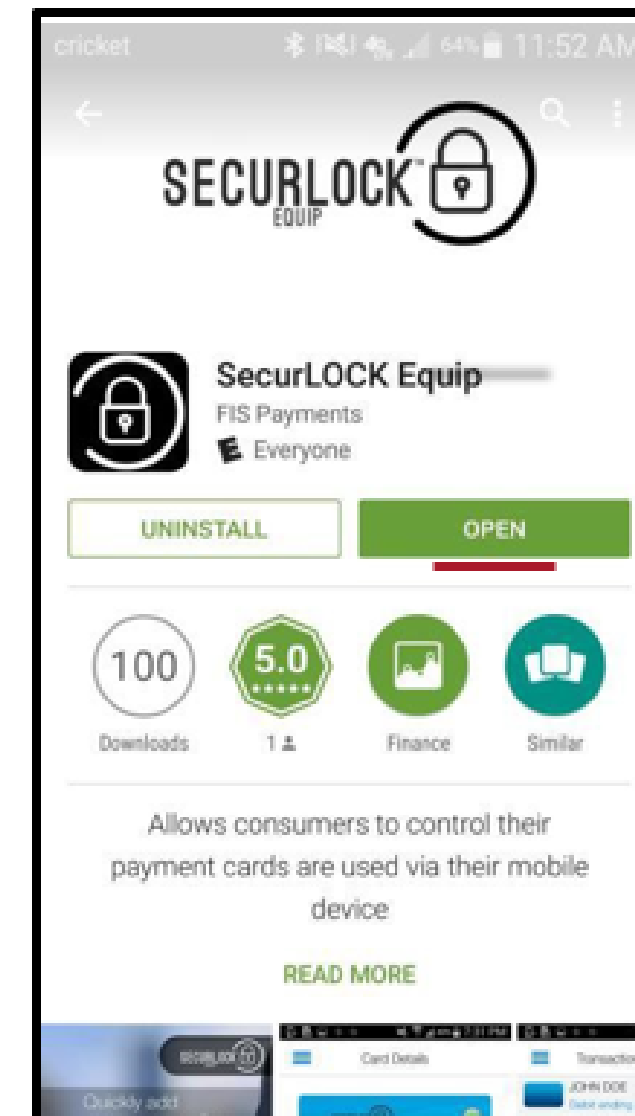


# Install Application

## Apple



## Android



- A user will download the app for their iPhone via the App Store or for their Android device via the Google Play Store.
- The app can be used and downloaded both domestically and internationally.

# Start – iPhone Example

- A user with an Apple phone will need to access the App Store to search for the SecurLOCK™ EquipApp, download, and install it.
- In this iPhone example, a grey spring board application icon will appear on the phone with an empty loading bar as the phone is 'Waiting' to download the application.

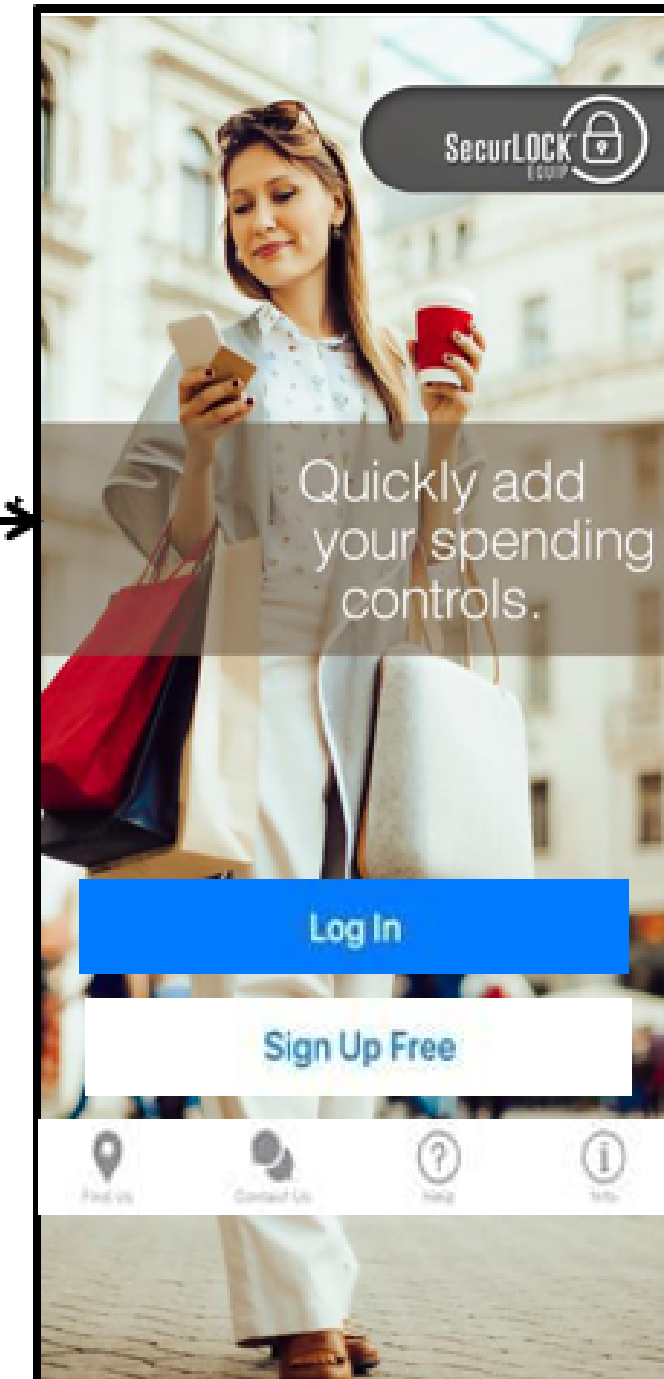
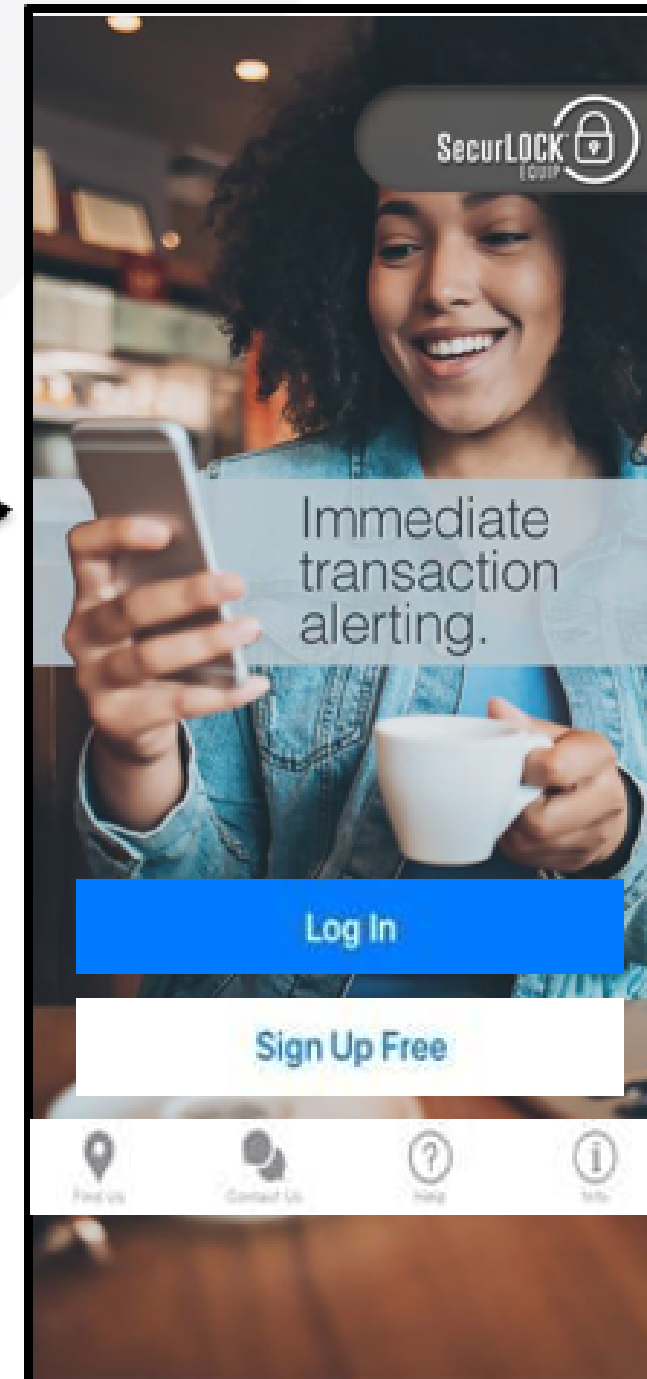
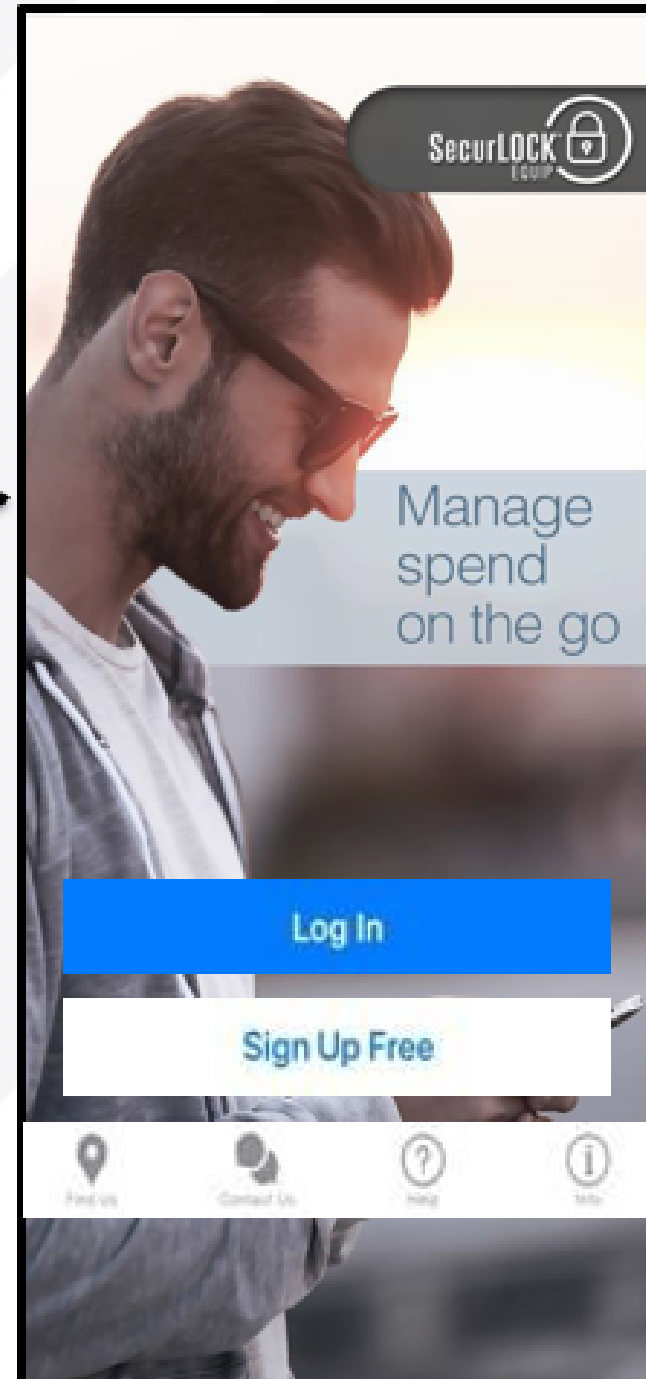


## Start – Android Example

- A user with an Android phone will need to access the Google Play Store to search for the SecurLOCK Equip app, download and install it.
- In this Android example, as the phone downloads the app, the word at the bottom of the spring board icon will change to 'Installing' and the loading bar will fill.



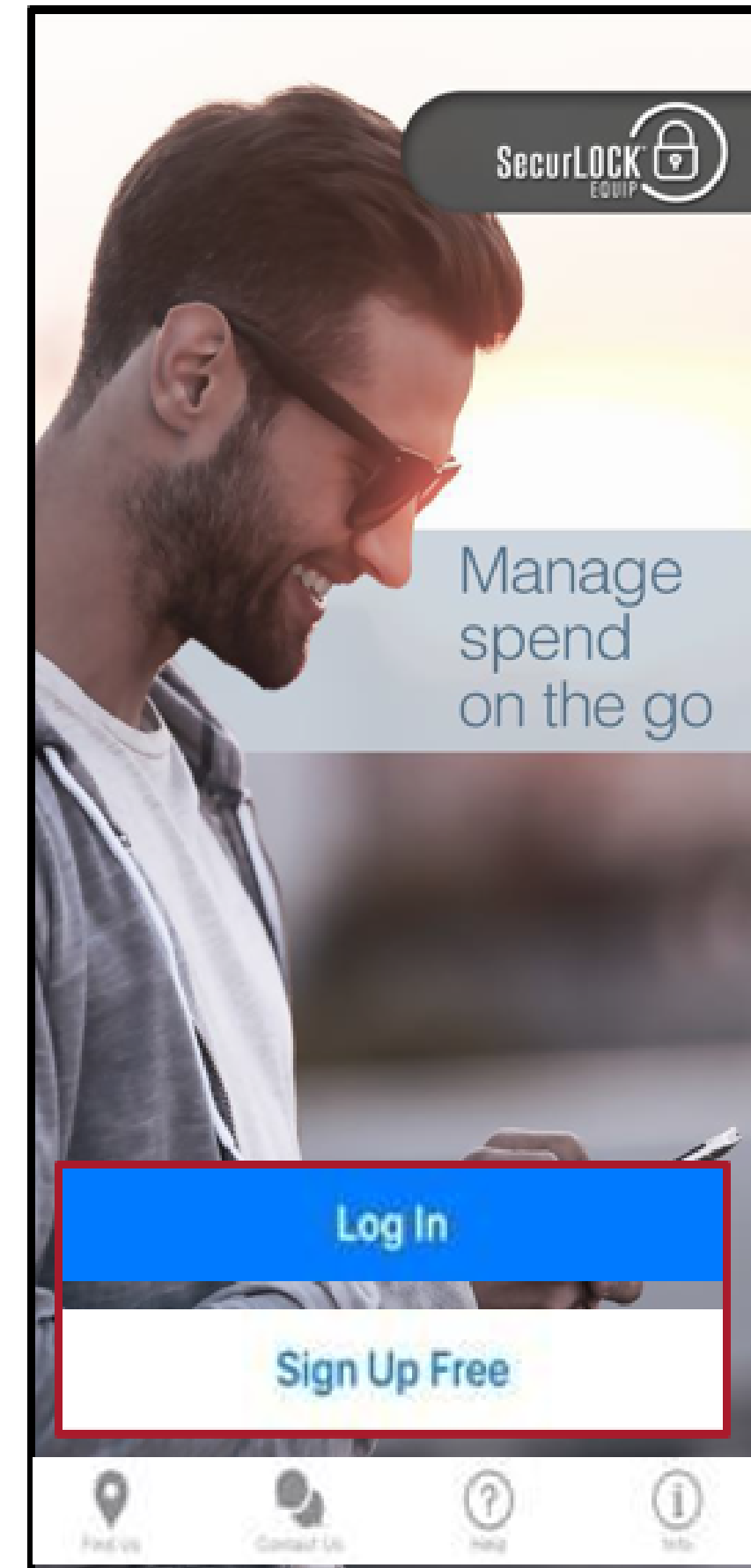
# Launch App



- Once completely downloaded, the spring board icon will disappear and be replaced with the SecurLOCK Equip app icon.
- Tap on the 'App' icon to launch the app.
- Users will see the above splash page once the app launches.

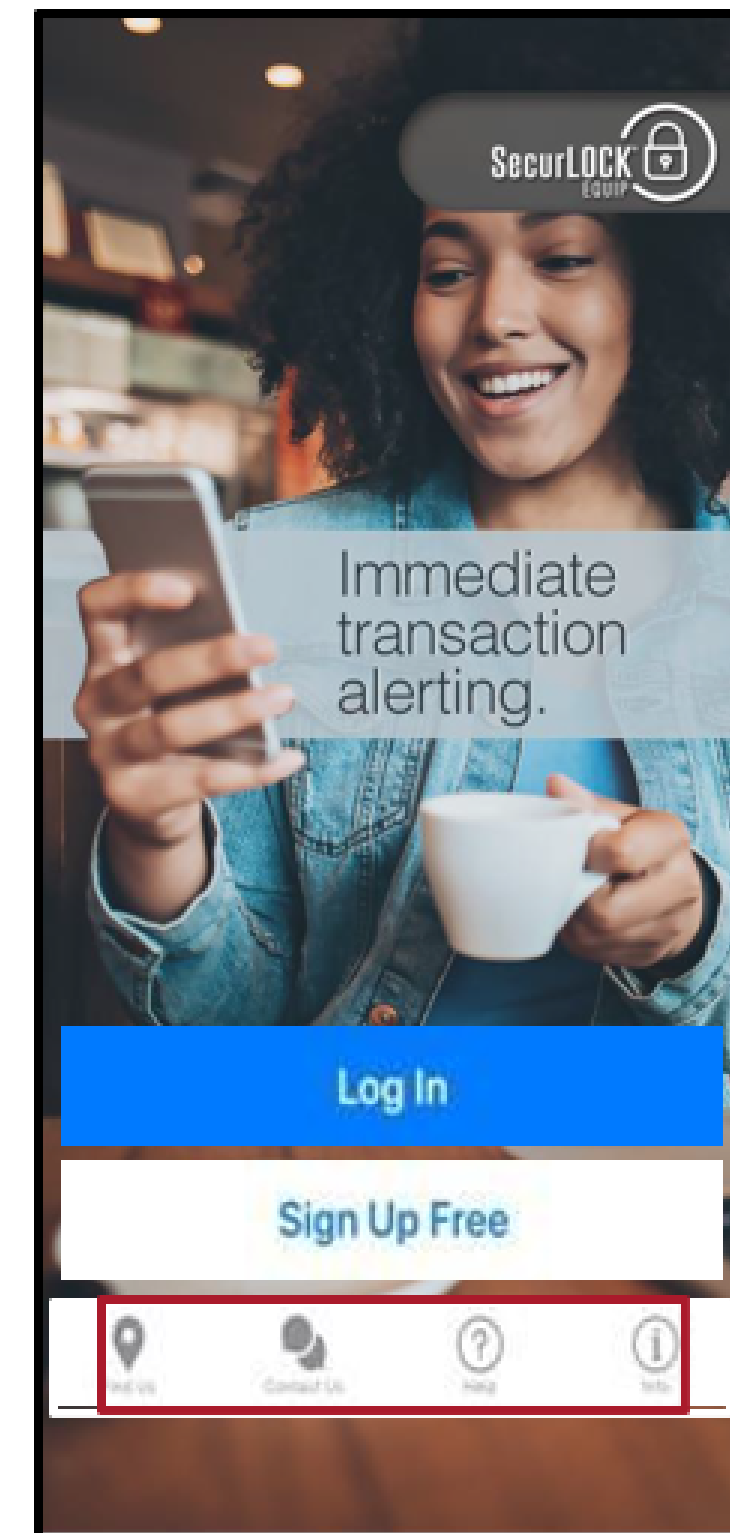
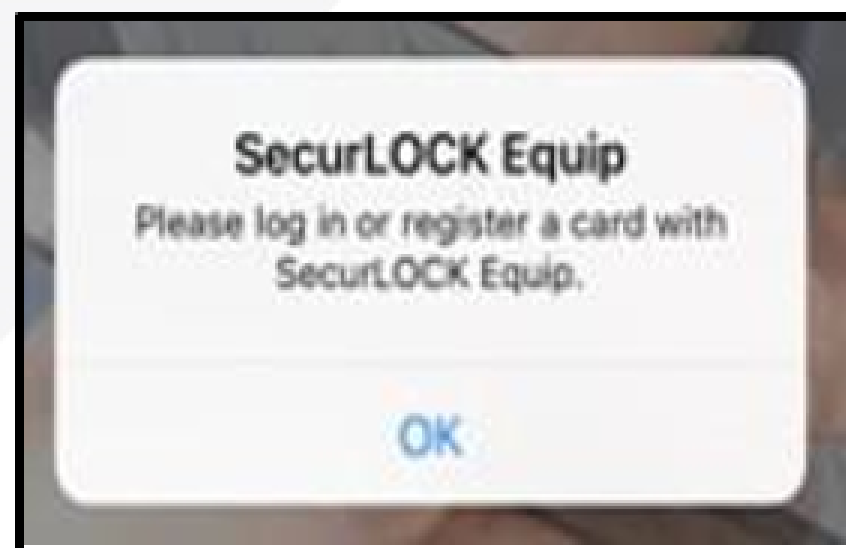
# User Options

- **Upon opening the application, the user is provided with options to:**
  - Sign Up Free (Register as a new user)
  - Log In to the application (if the user already has a login).



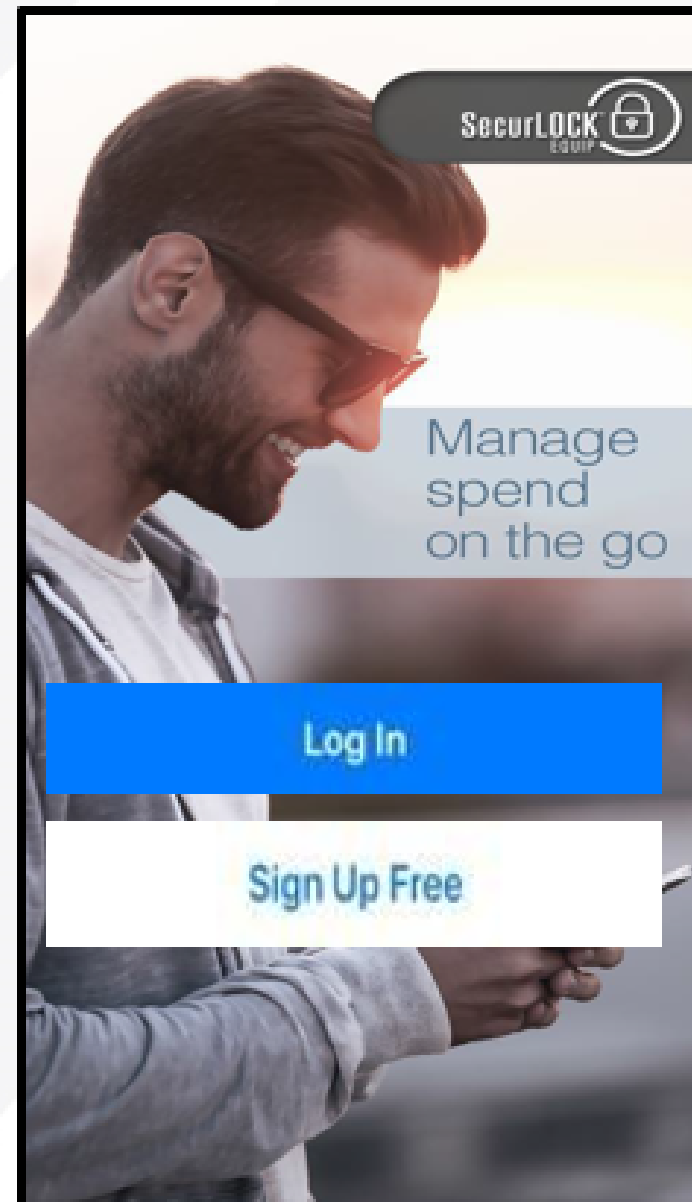
# User Options

- **The bottom menu options allow registered users to:**
  - Find ATMs in a specific area
  - Contact the user's financial institution
    - ❑ If Find Us and/or Contact Us data is not added to mConsole during implementation, then the corresponding icon will not display or be available in the app.
  - Get help on the app usage
    - ❑ 'Help' is a text document that covers all major functions of the application.
  - If the user selects one of these options before registering an informal message will display:

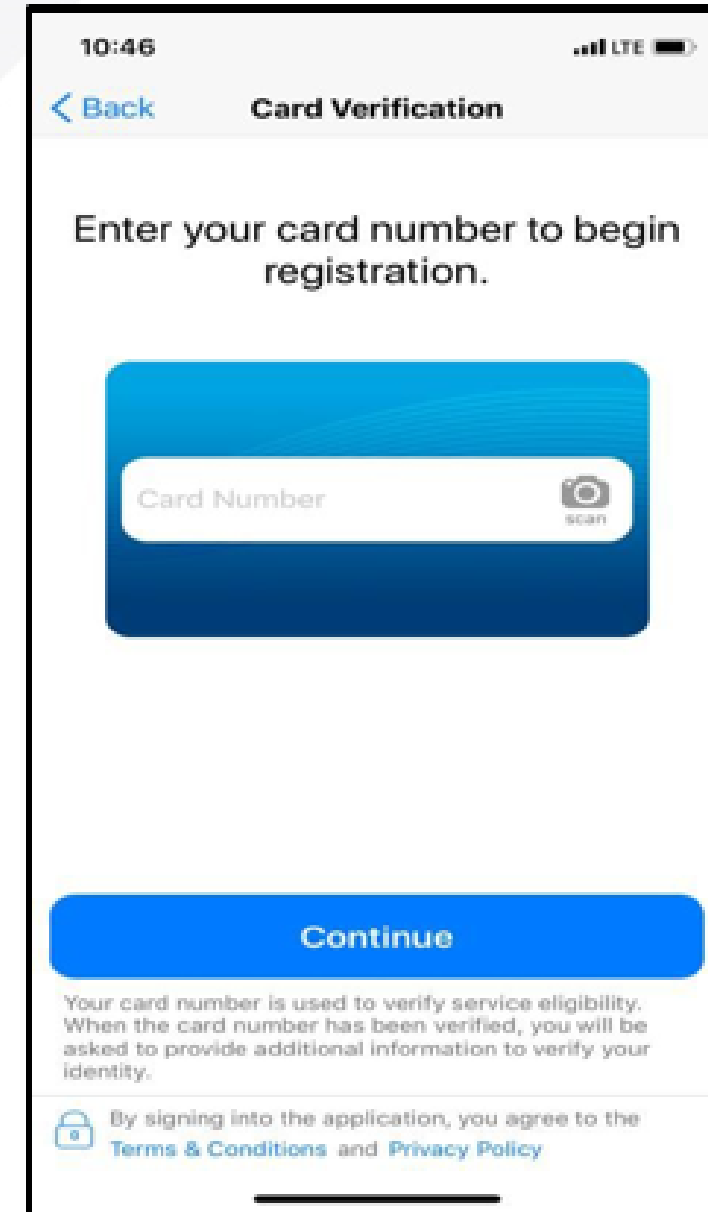


# Register User

Tap



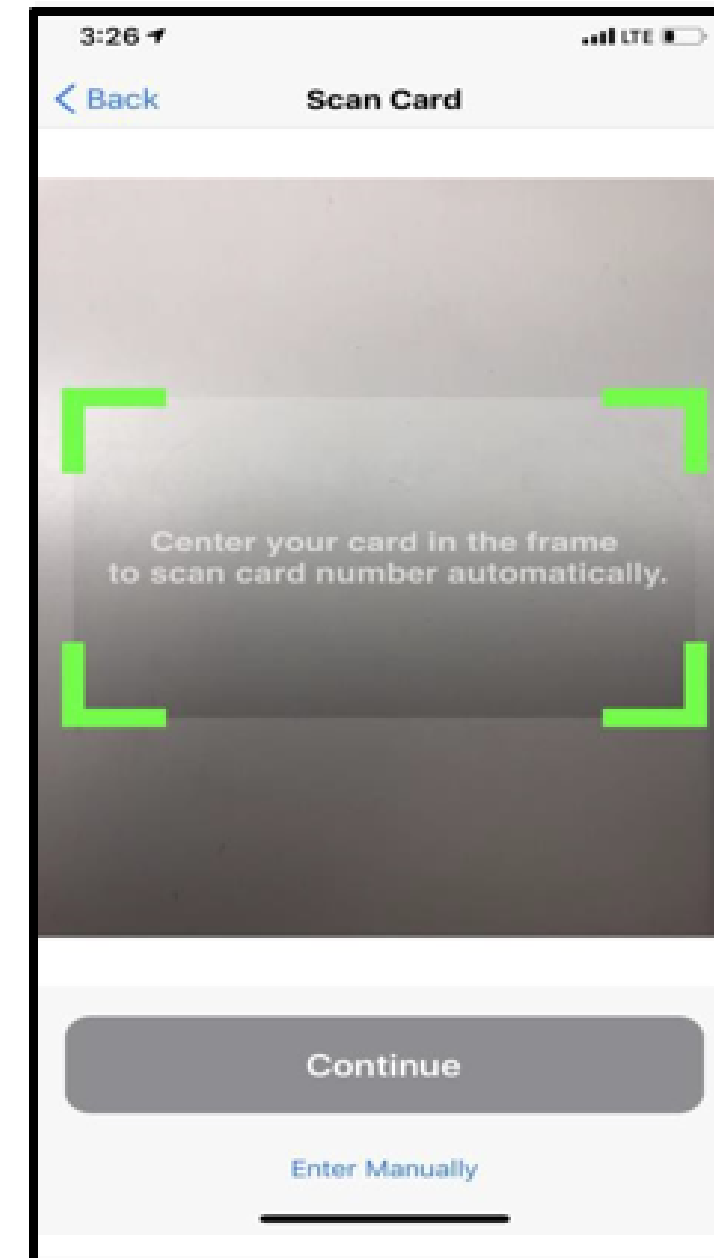
Enter



- To use the SecurLOCK™ Equip Mobile App, a user must first register at least one card.
- Tapping on 'Sign Up Free' button will start the registration process.
- User is prompted to enter or scan the card number.
  - Please note: non-embossed cards cannot be scanned.
  - Multiple users can register the same card.



# User Authentication (First Factor)



- After entering the full card number or scanning the card, the user taps 'Continue'.

# User Authentication (First Factor)

Card Verification

XXXX XXXX XXXX 1538

Please enter your address and your security code and expiration date.

Security Code (CVC2/CVV2)

3 Digit Code at the back of your card

Street Address

Zip Code

Expiration Date

Continue

Cancel

Card Verification

XXXX XXXX XXXX 1538

Security Code (CVC2/CVV2)

3 Digit Code at the back of your card

Street Address

Zip Code

Expiration Date

MM - YY

Continue

Cancel

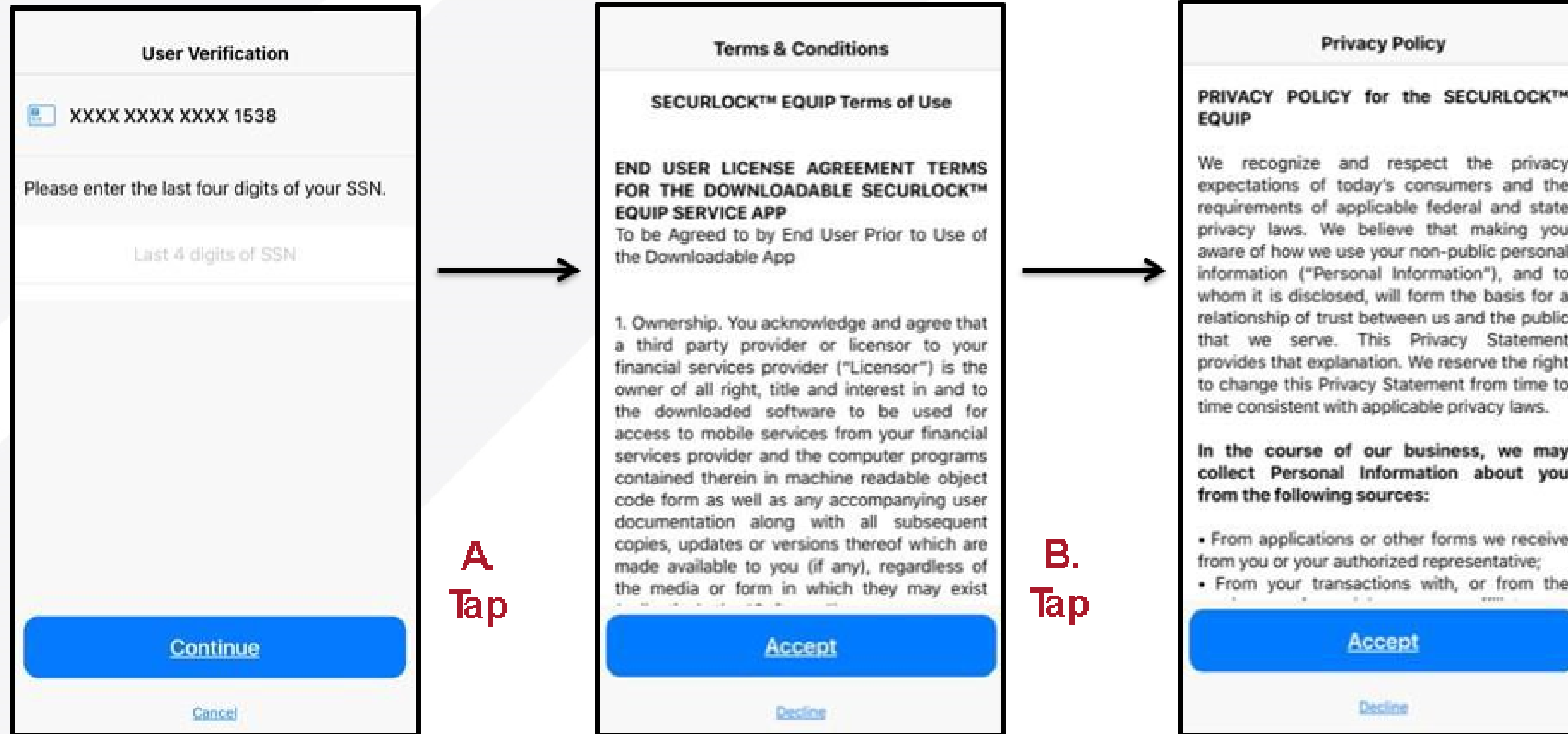
- The user is brought to the Card Verification page for First Factor Authentication:
  - Security code (MasterCard – CVC2 / Visa – CVV2)
  - Street address and Zip Code
  - Expiration date (MM-YY)
- After completing FFA, the user taps 'Continue' to go to the Second Factor Authentication (SFA).

A solid red arrow pointing to the right, positioned to the left of the main title.

## User Authentication (Second Factor)

- Depending upon what information is returned from the system of record, SecurLOCK Equip SFA will present one of the following options:
  - Last 4 digits of the Social Security Number or Date of birth.

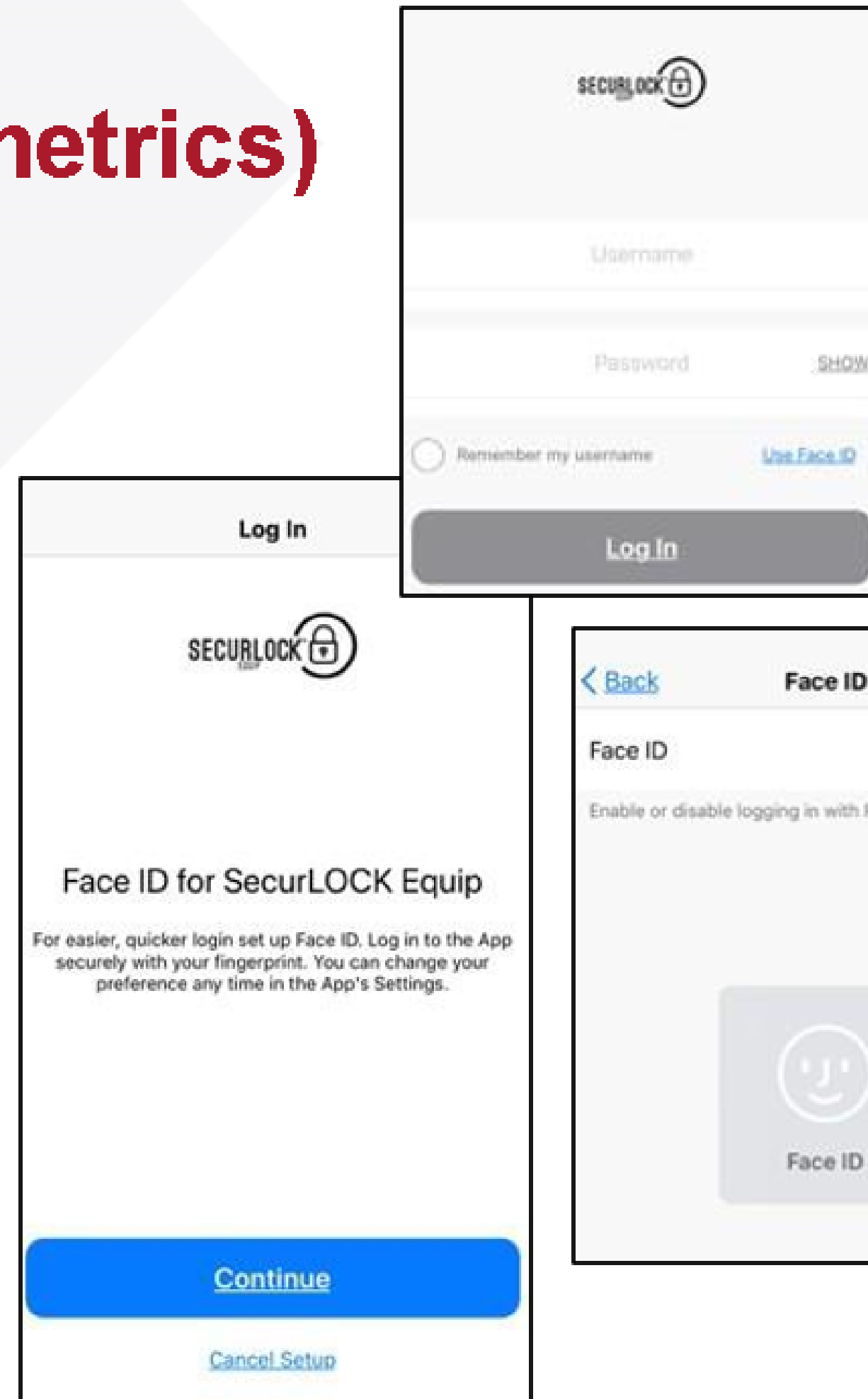
# User Authentication – Social Security Number Verification (Second Factor Authentication)



- After entering the SSN and tapping 'Continue', the data is validated. After a successful validation, the user will be taken to the next two pages to accept the Terms & Conditions (FIS) and Privacy Policy (FI).
- If the data validation fails, the user will be prompted to enter the last four digits of the corresponding SSN again.

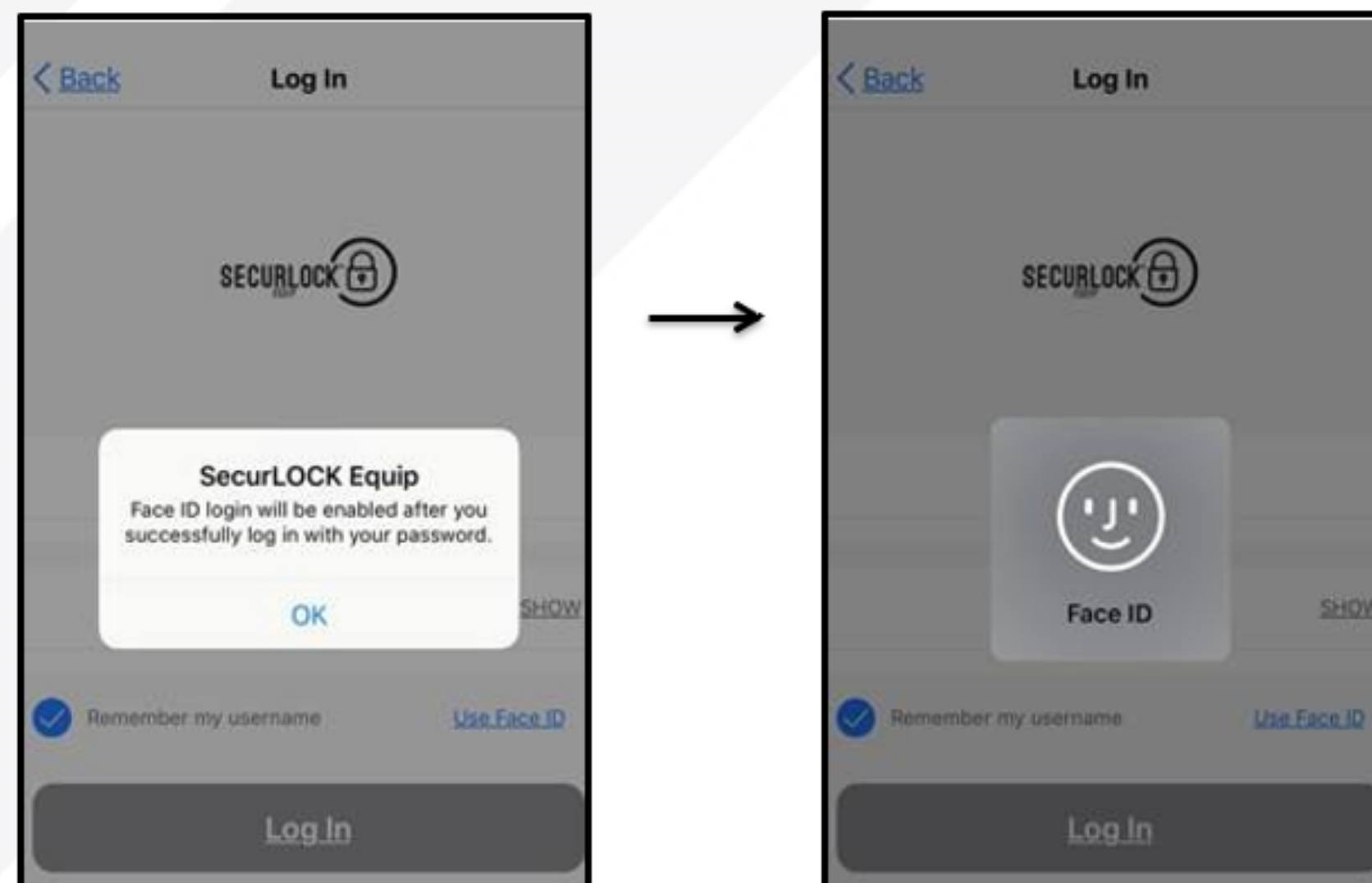
# Touch ID/Face ID (Biometrics)

- SecurLOCK Equip utilizes Apple's Touch ID/Face ID and Android's Fingerprint\* features to authenticate users.
  - A user can enable Touch ID/ Face ID/Fingerprint on the login screen or via the 'Settings' section after logging in.
- If the user enables this feature, they are prompted to log in to the app by placing their finger on the device's fingerprint scanner or holding the device up to their face.
- A user can dismiss the prompt at any time and enter their password to log in.





# Biometrics



- The option to enable Touch ID/Face ID on iOS or Fingerprint on Android is available on login screen.
- Once a user selects the option and successfully logs in with a username and password, biometric login is enabled.
- When biometric login is enabled, users are prompted with the Touch ID/Face ID or Fingerprint (Android) option when they attempt to log in.
- When a match is found with the biometrics stored on the mobile device (authenticated by the OS), the user is logged in to the Mobile App.

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